



This Limited Warranty offered by Immediate Glass covers defects in material or workmanship in newly acquired Immediate Glass products.

This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing Immediate Glass products from the authorized retailer and/or resellers or through the Immediate Glass website may obtain coverage under our limited warranties.

Warranty Period

Our warranty periods are 10 years from the documented date of purchase, depending on the type of product and where it was purchased.

Warranty Coverage & Exclusions

Immediate Glass warrants this product against defects in material or workmanship as follows:

Immediate Glass will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Immediate Glass is unable to provide a replacement and repair is not practical or cannot be made in a timely fashion, Immediate Glass may elect to refund the purchase price in exchange for the return of the product at their discretion.

Our warranties do not cover any problem or incidental or consequential problem that is caused by:

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from normal wear and tear, improper self-installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
- C. Accessories, connected materials and products, or related products not manufactured by Immediate Glass.

Our limited warranties are void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

The Warranty specifically excludes any glass breakage from any cause other than faulty materials up to the specified design wind pressure as determined in accordance with Australian Standards and specifically excludes any consequential liabilities following installation.

In Australia: subject to limitations imposed by the Competition and Consumer Act 2010 and any other applicable legislation. This Warranty is in substitution for and to the exclusion of all other rights and remedies (if any)

Compliance Standards

All Products conform with the relevant Australian pool safety standards at the time of purchase.

Conditions

The Warranty is further subject to the following conditions:

- A. That the Buyer acknowledges that the Product at the time of delivery was undamaged and free from and defects.
- B. That the Product is protected from contact with wet cement, hard foreign objects, metals and materials likely to cause abrasive damage.
- C. That installation and maintenance of the Product is entirely in accordance with Immediate Glass recommendations and any specific correspondence pertaining to this installation, and the glass components are not damaged in any way before or during installation.
- D. That the Product is not exposed to chemical fumes or gases other than those present in normal clear atmospheric air nor is subject to prolonged exposure to water or moisture which may cause rainbow type staining, nor is exposed to radiation of any type other than normal sunlight, nor is exposed to bore water.

Reporting and Verification of Product Failure

Immediate Glass has the right to establish to its satisfaction that the Product deteriorating or failure is in accordance with the above Warranty and that all of the above conditions have been met.

Any failure of the Product shall be reported immediately to Immediate Glass to enable the Product to be examined by Immediate Glass to determine the cause of failure and if failure of the Product is not notified to Immediate Glass within seven days of failure, the Buyer shall be deemed to have waived all rights under the Warranty.

Immediate Glass will not provide any warranty coverage unless claims are made in compliance with all terms of the controlling warranty statement included with your product and you follow proper return procedure.

To request warranty service, contact us on 0417 733 259 or Email immediateglass@hotmail.com and provide:

1. The invoice or quote number or other evidence of the date and place of purchase.
2. A description of the problem.
3. If possible, photographs of the damage or defect via email to immediateglass@hotmail.com

Warranty of Replacement Product

Any replacement Product supplied pursuant to the Warranty shall be warranted only until the expiration of the Warranty period for the original Product.

Advice

Advice as to applications to which the Product can be put may be obtained from Immediate Glass representatives.

Governing Law

In Australia: this Warranty shall be governed and interpreted according to the laws applying in the State of Queensland. Our warranties do not affect any additional rights consumers have under laws in their jurisdictions governing the sale of consumer goods. You may be required by law to give us a reasonable opportunity to correct or cure any failure to comply before you can bring any action in court against us.

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE DISCRETION OF Immediate Glass. Immediate Glass NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

Immediate Glass SHALL NOT BE LIABLE TO THE BUYER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY (INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY)